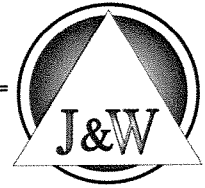


***Javan & Walter, Inc.***  
Engineering and Management Services



April 3, 2009

Mr. David Horowitz  
President/CEO  
Young Adjustment Company, Inc.  
900 Lenmar Drive  
Blue Bell, PA 19422

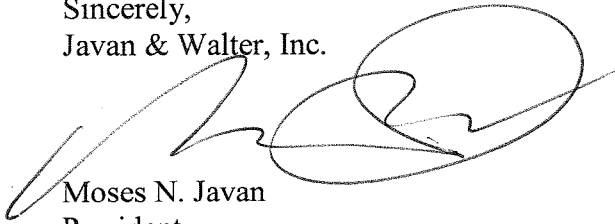
Dear Mr. Horowitz,

I would like to take this opportunity to express my sincere appreciation for the excellent work done by your company on our behalf regarding our recent water damages.

Your knowledgeable team of professionals did an excellent job of getting everything in order and getting us back on track without much hassle. Your direct communication with our insurance company made it very efficient and successful for us. We were able to concentrate on our business while your team was effectively working through the discussions with the insurance company. In fact, we feel that due to your excellent work, we were able to get reimbursed for all our losses.

Thank you again for your terrific work and I certainly look forward to recommending your company to those in need of your services.

Sincerely,  
Javan & Walter, Inc.

A handwritten signature in black ink, appearing to read 'Moses N. Javan', is written over a large, stylized circular flourish.

Moses N. Javan  
President

MNJ/mj

M:Admin/Moses/From Michelle/WaterDamage