



**RADNOR TOWNSHIP**  
ADMINISTRATION BUILDING  
135 SOUTH WAYNE AVENUE

**SCHOOL DISTRICT**  
TELEPHONE (610) 688-8100 • FAX (610) 971-0742  
WAYNE, PENNSYLVANIA 19087-4194

May 17, 1999

Mr. W. Richard Burr  
Young Adjustment Company, Inc.  
121 South Independence Mall East  
Philadelphia, PA 19106-2412

Mr. Patrick Larkin  
Brokerage Professionals, Inc.  
40-50 West Front Street  
Media, PA 19063

Mr. Gary DeFlorentis  
Risk Mgmt Insurance Svcs.  
PSBA  
774 Limekiln Road  
New Cumberland, PA 17070

Dear Dick, Pat and Gary:

Since it seems as if I only take the time to ask for assistance in resolving problems, I thought it would be appropriate to write a "Thank You" to all of you for your cooperative efforts in resolving our most difficult sewer backup/water damage claim.

With everyone's focused energies, we have been able to resolve this claim fairly and without litigation. What a great accomplishment! Thank you again to all.

Very truly yours,

LISA A. PALMER  
School Business Administrator

c: J. DeFlaminis, H. Adamczyk